

Working Together for Change

Dudley Parent Carer Forum

Integrated Care Task & Finish group

Brierley Hill Health and Social Care Centre

Venture Way, DY5 1RU

Attendees

Linda Cropper - Commissioning Manager for (Dudley Clinical Commissioning Group)

Robert Franklin – Engagement Support Officer (Dudley Clinical Commissioning Group)

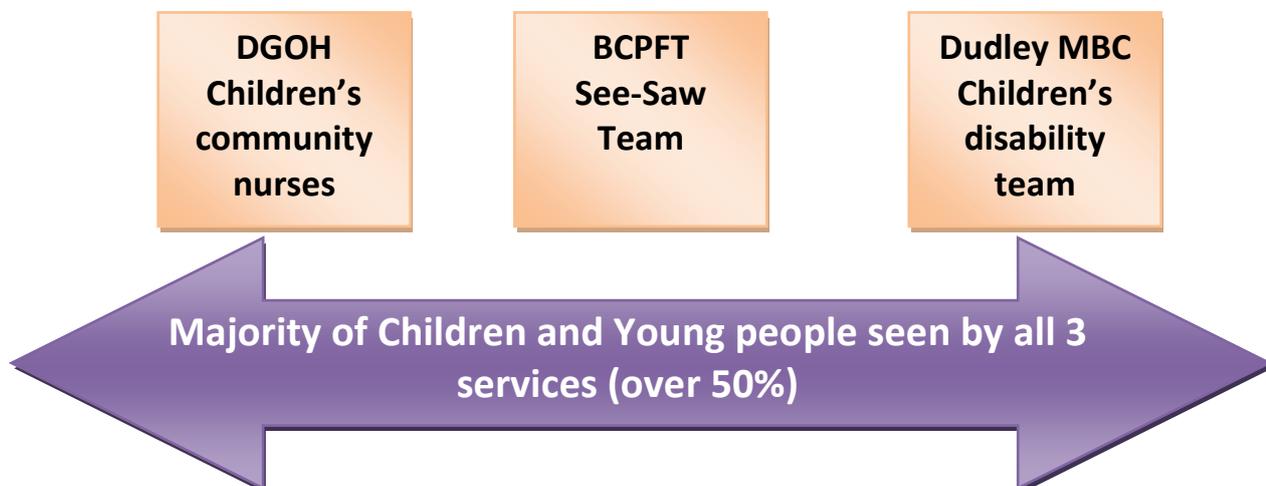
Hayley Pearce – Parents Supporting Parents

Setting the scene

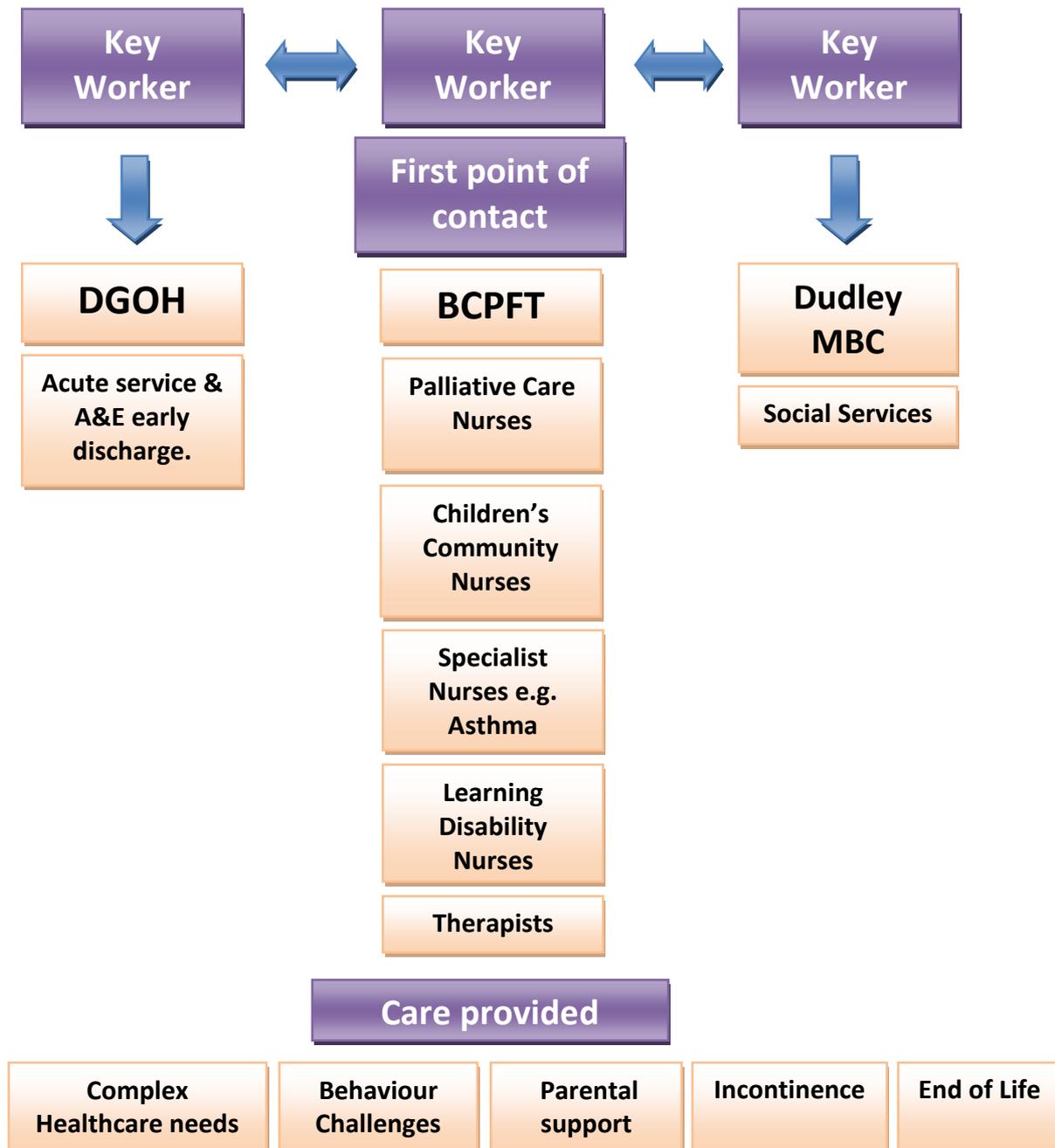
Children with complex healthcare needs (CHC) with or without a learning difficulty (LD) are currently provided by children's services in Black Country Partnership Foundation Trust (BCPFT), Dudley Group of Hospitals (DGOH) and Dudley MBC. The CCG has been working with partners to develop an integrated children's community service model.

A mapping exercise has been undertaken to identify which children are supported by the Children's Community nurses in DGOH, the palliative care team in BCPFT and the Children's disability team at Dudley MBC. The analysis of the current system found a number of concerns, integration and continuity of care as some children are being seen by one, two or all three providers which gives complexity when managing continuing healthcare needs. Hayley explained this can often be an issue in the current system and may mean that parent's feel they are following what the professional advises is best to do rather than challenge.

The Current Model



The New Model



The new model will see the current see-saw team expanded to include a range of services which will give families one key worker who will liaise with the Children's disability team at Dudley MBC to give a more integrated approach. Those patients who are currently seen by community nurses at Dudley Group will be discharged into the new system. The current community nurses at Dudley Group will become part of the acute hospital staff to support those children who are acutely ill and support the quick and safe discharge of those children/young people into the community with a care package. The nurses will also have a significant role in A&E.

Hayley discussed that a barrier to the current system is that it requires parents to almost jump through a number of hoops to get a diagnosis or access to the correct service.

Next steps

Linda discussed areas of the model that currently don't fit such as the Children's Assessment Unit where the consultant paediatricians are the "gate keepers". This service is designed to observe children in a nursery situation for 6 weeks to see how they respond; around half of the children who use this service are diagnosed with autism. Linda would like the support of the forum in setting up a small task and finish group to look at the service and support with the integration into the new model.

Hayley discussed that there would be a real value in repeating this meeting so other parents can be a part of the discussion and share their experiences. Linda agreed and offered to invite partners from Dudley Group of Hospitals, Black Country Partnership Foundation Trust, and Dudley MBC Learning disabilities team (LD Nurse, Social Worker).

Actions

- Linda to arrange a date for a second integrated care session around mid-September.
- Invite partners from Dudley Group of Hospitals, Black Country Partnership Foundation Trust, and Dudley MBC Learning disabilities team (LD Nurse, Social Worker).